Green and white text with a white background

Description automatically generatedVillage of Glenview

Cross-Connection Control Program

PO Box 246

Worth, IL 60482

Date

Mailing Name

**Please complete your survey online at:** [**www.bsionline.com/Glenview**](http://www.bsionline.com/Glenview)**.**

Mailing Address 1

Mailing Address 2

**Dear Water Customer:**

The State of Illinois (IEPA) requires all water systems to have and maintain an effective cross-connection control program. A component to the program is a comprehensive mail survey of the water system.

The Village of Glenview partners with Backflow Solutions, Inc. (BSI Online) to assist in cross-connection program management, including mail surveys and annual testing notifications.

**What is a Cross-Connection?**

A cross-connection is a physical connection between a possible source of contamination and the public drinking water system piping. This connection, if not properly protected, can lead to the contamination of the drinking water system through a backflow event – or when the flow of water is reversed.

**Customer Responsibility**

It is the customer’s responsibility to ensure that unprotected cross-connections are not created. Required backflow prevention assemblies must be tested to ensure they meet requirements and must be maintained in operable condition.

## Next Step: Complete the Cross-Connection Survey

## By providing information via this mail survey, we can determine if a current or potential cross-connection exists. The information collected helps identify where backflow prevention devices may be needed as well as provides information on existing devices. If your response indicates any actual or potential cross-connection, you will be contacted and informed of the steps you may need to take to eliminate this hazard and protect yourself and the public from the dangers of backflow.

## Please complete your survey online at www.bsionline.com/glenview. The use of the provided URL is highly encouraged. Alternatively, you can mail this form back to the PO Box listed above.

## Please respond, even if you have no assemblies or no hazards, within 10 days from receipt.

Phone Contact Name

E-Mail Address

Underground lawn sprinkler / irrigation system

Hot Tub/ Spa/ In-ground Pool

Fire Suppression Sprinkler System

Boiler (excluding hot water heaters)

Your residence is member of a Homeowners Association

None of the above

If you have a **Residential** property, please check all that apply:

Are there any backflow assemblies present at your property? If so, how many? 

**If more than one assembly, complete online.**

**Property Address: Assembly:**

**Cross-Connection Survey**

Please complete the form below to the best of your ability or consult a licensed plumber for assistance. If you have any questions, please reach out to the BSI Customer Service Team: 888-966-6050 or support@backflow.com

**Property Name Manufacturer (Watts, Wilkins, etc) Model #(909, 975, 825, etc)**

Property Address 1

Property Name

**Property Address Size (1”, 2”, 6” etc) Type (RP, DC, PVB, etc)**

Property Address 2

**City, State, Zip Serial # (on nameplate) On Line To**

Property Account #

**Account #**