

Now, Your Multifamily Building Has the Option to Receive Refuse and Recycling Collection Services through the Village's Contract with Groot

In Glenview, single family homes and two-unit multifamily buildings with curbside collection have historically been required to obtain refuse and recycling collection through the Village's contract with Groot Industries, Inc. But until recently, multifamily buildings with three or more units weren't eligible for this service. Instead, they were responsible for making private arrangements with a waste hauler.

Now, multifamily buildings – with curbside pickup -- have a choice. Through a voluntary program, they may opt to participate in the Village's contract, at the same rates paid by current Groot customers. Benefits include:

- **A fixed cap on cost increases**, as the Village negotiates multi-year contracts.
- **Economies of scale:** the Village's contract incorporates 11,500 housing units and this helps keep costs down.
- **The possibility of lower costs**, depending on your current refuse and recycling fees.
- **High-quality carts** – with lids and wheels – for ease of handling.
- **A cleaner Village!** All Groot refuse and recycling trucks run on compressed natural gas, which create 80 percent less pollution and make only a fraction of the noise of a standard diesel truck.

CAR-RT-SORT
Permit 177
Presort
Standard
US Postage PAID



1225 Waukegan Road
Glenview, IL 60025

A New Opportunity . . .



Groot Refuse and Recycling Curbside Collection for Multifamily Buildings



Highlights of Groot Service

- Once a week curbside collection of refuse and recycling.
- Participants must use carts purchased through the Village.
- Service will begin no earlier than July 1, 2011.
- New participants will receive pricing and services comparable to current Groot customers (see below).

Participation Requirements

- To be eligible, multifamily developments choosing to participate in the Village's contract with Groot must **have individual curbside pickup** (no dumpster pickup).
- The development **as a whole** must make the decision to opt into the Village's Groot contract. Village staff will then work with the Homeowners Association or property manager to finalize an agreement and all residents must participate – no individual arrangements with other waste haulers may be made.
- Initial participation is voluntary, however, once a



development makes the choice to participate **it will not be able to opt out at a future date.**

Service Fees

As specified in the Village's contract with Groot, annual increases are in accordance with the Consumer Price Index and shall not exceed 2.5 percent. Generally, new rates go into effect on July 1. As of July 1, 2011, however, service fees are as follows:

Monthly Groot Refuse & Recycling Fees July 1, 2011-June 30, 2012			
	Pickup Fee	SWANCC Fee*	Total
Regular Service	\$10.10	\$6.05	\$16.15
Senior Service (65+)	\$9.09	\$6.05	\$15.14

* Paid to the Solid Waste Agency of Northern Cook County for disposal of solid waste collected by Groot

Cart Fees & Other Details

Each resident in the program will be **required to purchase lidded, wheeled carts from the Village.** Here's what you need to know:

- Residents may choose from three cart sizes: 95-, 65-, and 35-gallon (see image).
- Costs will range between \$80-\$90 for two carts.
- Developments may request "loaner" carts in order to determine the most convenient size(s) for its residents.
- If your new carts are damaged or stolen, Groot will replace them at no charge.

Frequently Asked Questions

Q: What if I find that my cart sizes aren't right for me?

A: Customers will have the opportunity to swap out carts **once.** The deadline for swap out requests is August 31.

Q: Who do I contact with billing questions or problems?

A: Customers will be billed by Groot – and should contact Groot with any issues or concerns.

Q: I know other Groot customers received free carts last year – why do I have to pay for mine?

A: Residents who had previously been a part of Groot's contract had been paying into SWANCC's Garbage and Recycling Fund for many years. Revenues from this fund were used to purchase the carts. Multifamily building residents have never contributed to this fund, and for this reason will need to pay for their carts.

I'm Interested! What Are My Next Steps?

Are you a resident?

Contact your Homeowners Association or property manager and ask about joining the program.

Are you an HOA President or Property Manager?

Call the Village at (847) 657-3030 and we'll get the ball rolling. Remember: in order to participate, all of your residents must agree to join the program.

Multifamily buildings may opt into the program at any time; however, in order to take advantage of the full range of benefits and roll the program out as quickly as possible, we encourage developments to get in touch no later than May 1. Service under the contract will begin no earlier than July 1, 2011.



1225 Waukegan Road • Glenview, IL 60025
(847) 724-1700 • www.glenview.il.us